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| _DSC3357a | **SAMANDAR MIRZAEV**  **Nationality:** Uzbekistan  **Marital status:** single  **Date of birth:** 08/03/1989 (27 years)  **Country of Residence:** Al Khail Gate,Duabi,UAE  **Mobile: +971502195152**  **Email: samandarmirzayev@gmail.com** |
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| **Personal summary:** | Optimistic, Ability to work in a team, Ability in mastering new tools, Easily adaptable to new environments, Problem solving skills, Empathy, Good verbal and written communication skills, Quick learner, Ability to deal with People diplomatically, Sincere & Self-confident. I’m also a highly motivated, energetic and enthusiastic person with a very positive personality. |
| **Career history:** | **jumeirah-group-jg-logo-hero MADINAT JUMEIRAH AL QASR**  **downloadRestaurant Dubai,UAE**  **Waiter October 2015 - Present**  Responsible for looking after guests and attending to their needs during their visit. Welcoming them to the restaurant, escorting them to their table and also informing them of any special offers or meals.  **Duties:**   * Providing a warm welcome for customers. * Receive food & drink orders & serve customer requests to the standards required. * Serving dishes to customers at tables. * Learning the names of & building relationships with regular customers * Ensure timely delivery of all food & beverage items to customers. * Understand menu content and keeping up to date with any menu changes. * Making recommendations from the menu if requested. * Answer guest queries in a polite and helpful manner. * Clearing cutlery and dishes away from tables. * Passing food orders through to the kitchen staff promptly. * Ensuring all hotel corridors are kept clear from rubbish, glassware and crockery. * Full product knowledge of all menu items and hotel facilities and services. * Check on customers asking if they are enjoying their meals and service. * Ensuring the food service area is left clean and tidy once all the guests have left * Relaying, preparing and setting tables for the next guests. * Looking after guests with special needs i.e. dietary requirements, allergies, mobility etc.   **ATANA Pre-opening Hotel Duabi,UAE**  **Waiter March 2015 - September 2015**  Responsible for looking after guests and attending to their needs during their visit. Welcoming them to the restaurant, escorting them to their table and also informing them of any special offers or meals.  **Duties:**   * Greeted new customers and escorted them to their tables * Presented menus and answered questions about the cuisine, making recommendations upon request * Recommended wines and other drinks to customers * Wrote customers’ orders and conveyed to kitchen staff * Took orders from customers and served food, drinks and deserts * Served specialty dishes to customers at tables as required * Checked to ensure that customers are enjoying their meals – took action to correct any issues, as needed * Prepared bill/receipts and collected payment from customers * Cleaned tables and other areas as needed, after clients departed |
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| **Key competencies and skills:** | * Experience of MS Office Programs, Photoshop, Auto Cad, Micros, Opera, Social Media * HACCP training ,have a full knowledge of all food & beverage policies and procedures * A good level of written and verbal communication skills. * Able to quickly gain extensive knowledge of a company products & services. * Adaptive to change and ability to multi-task. * Committed to promoting high quality standards at all times. * Flexible and adaptable ,Ability to stay calm under pressure. * Able to react quickly and effectively when dealing with challenging situations. |
| **Personal skills:** | * Team player * Guest focused * High standard of hygiene |
| **Education:** | Tashkent State of Technical University  Bachelor degree of Automation and Control 2006 y.- 2010 y.  Tashkent State of Technical University  Master degree of Process of technology and manufacturing automation  2010 y.- 2012 y. |
| **Language skills:** | English (fluently), Russian (fluently), Uzbek (native), Turkish (intermediate) |
| **REFERENCES** Available on request | |

